HISTORY & OVERVIEW

Child & Family Services has been servicing the community since 1843. We are a comprehensive agency offering a wide range of counseling and community support services. These include specialty clinics, individual, group and family therapy, psychological testing, psychiatric consultation, adoption services and community youth support.

Child & Family Services’ commitment is to serve the community with the highest respect and professionalism.

COMMUNITY SERVICE AGENCY
INTENSIVE CARE COORDINATION
FAMILY SUPPORT & TRAINING

Child & Family Services’ mission is “...to heal and strengthen the lives of children and families.”
INTENSIVE CARE COORDINATION (ICC)

ICC is a service that uses the Wraparound care planning process to coordinate multiple services and supports for youth with Serious Emotional Disturbance (SED). Involvement and participation in ICC is voluntary.

A care coordinator is assigned to work with each youth and family enrolled in ICC. The care coordinator is responsible for working with the youth and family to:

- Complete a risk management and safety plan.
- Conduct a comprehensive home-based assessment of the youth’s and family’s strengths and needs.
- Assemble a care planning team of the family’s preference made up of formal (e.g. teachers or state agency workers) and natural (e.g. friends or neighbors) supports to help the youth and family.
- Facilitates the development of an individual care plan (ICP) that guides the family and team in pursuing goals identified by the care planning team.
- Ensure that services and supports identified on the ICP are in place and coordinated.

FAMILY SUPPORT & TRAINING

Persons delivering this service are known as family partners. A family partner has experience as a caregiver of a youth with special needs. The family partner works closely with the care coordinator (for youth in ICC) to help the parent(s) or caregiver(s) of the youth by:

- Teaching the parent/caregiver how to navigate the child-serving systems.
- Identifying available services and supports in the community.
- Developing connections with self-help or support groups.
- Supporting and coaching the parent/caregiver in reaching goals identified on the ICP.

WHAT IS WRAPAROUND?

Wraparound is not a service but a process used to create, put in place, and monitor an individual plan that is created specifically to address the needs of a youth and builds on the strengths of the youth, family, team, and community.

Wraparound puts the family at the center of the planning process and builds a team around the family’s vision for their child’s future.

INSURANCES ACCEPTED

Intensive Care Coordination facilitates care planning and coordination of services for MassHealth youth, with serious emotional disturbance (SED), under the age of 21, and enrolled in MassHealth Standard or CommonHealth who meet the medical necessity criteria for this service.

CSA OF NEW BEDFORD
CHILD & FAMILY SERVICES

TEL: (508) 990-0894
(508) 264-8630 AFTER 8PM & WEEKENDS